



THE CROMMELIN GROUP

Innovation Powered by Experience



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**WARRANTY
INFORMATION**

WARRANTY EXPLAINED

The Crommelin Group warrants their goods against defects in materials and workmanship under normal use and service.

The Crommelins warranty does not cover fair wear commensurate with the age of the product, any damage caused by accident, abuse, misuse, neglect or failure to observe proper operating instructions or proper machinery maintenance as described in the instruction manual.

It is the owners responsibility to regularly maintain a product in accordance with the owners manual and only use the equipment for its designed purpose.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

CONSUMER ADVICE

Any claim under these warranties must be made within warranty period from the date of purchase of the product.

To make a claim under the warranty, you must return the product (with proof of purchase) to the closest warranty agent or to the place of purchase.

Where a failure does not amount to a major

failure,

Crommelins is entitled to choose between providing you with a repair, replacement or refund. To obtain compensation, you would need to provide documentary evidence of the loss or damage suffered, and documentary evidence that such loss or damage was a reasonably foreseeable consequence of a failure by Crommelins Machinery to comply with a consumer guarantee under the Australian Consumer Law.

CROMMELINS™, CROMTECH™, CROMTECH OUTBACK™, CROMTECH BRUMBY™, CROMMELINS FINANCE™, DOLPHIN™ is registered trademarks of Crommelins Operations Pty Ltd, trading as The Crommelin Group.

SERVICE AGENTS

There are over 185 national authorised service/repair agents available, visit www.crommelins.com.au for their locations and contact details. For engine brands (other than Robin) please contact the manufacturer for service agents.

CROMMELINS PRODUCTS

Crommelins takes pride in all products they sell and they live by their company Mission Statement; "To be the supplier of choice to Hire and Construction Industry by providing high quality portable powered products."

THE CROMMELIN GROUP

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3 YEAR ROBIN ENGINE WARRANTY

Robin Industrial Engines and Robin Imported Products (Pumps, Generators) come with a 3 year manufacturer's warranty.



2 YEAR MANUFACTURER'S WARRANTY

CROMMELINS™ brand products powered by a Robin Industrial Engine come with a 2 year manufacturer's warranty.



1 YEAR MANUFACTURER'S WARRANTY

All other products including CROMMELINS™, CROMTECH™, flexible drive products (ie FP2T), high pressure pumps and imported products come with a 1 year manufacturer's warranty.



OTHER BRANDS WARRANTY

Other branded products come with warranties provided by their manufacturer, ie. Golz, American Sanders, AR Blue Clean.